Illinois Department of Public Health

OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDING:		(X3) DATE SURVEY COMPLETED	
	IL6004519	B. WING		C <b>12/13/2019</b>	
PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S'	TATE, ZIP CODE	-	
SENIOR LIVING					
(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL	.D BE COMPLETE	
1993263/IL111928 - 1991805/IL110323 1996847/IL115812 1995014/IL113815	- 330.1750	S 000			
1) 330.1145a) 330.1145d) 330.4240a) Section 330.1145 F a) The facility s controlling the use of but not limited to, le hand mitts, soft ties bars and lap trays, a meet the definition of in a sheet so tightly cannot move; bed refrom getting out of the complexity or placing a resident close to a wall that the from rising. Adaptive	Restraints  shall have written policies of physical restraints including, g restraints, arm restraints, or vests, wheelchair safety and all facility practices that of a restraint, such as tucking that a bed-bound resident ails used to keep a resident ped; chairs that prevent rising; it who uses a wheelchair so the wall prevents the resident e equipment is not considered	S9999	Attachment A Statement of Licensure Vic	olations	
	PROVIDER OR SUPPLIER  SENIOR LIVING  SUMMARY STA (EACH DEFICIENCY REGULATORY OR LE  Initial Comments  Complaints: 1997805/IL116868 1993263/IL111928 1991805/IL110323 1996847/IL115812 1995014/IL113815 1993158/IL110450 1991918/IL110450 1991918/IL110452 1994741/IL113518 1996794/IL115754 1996099/IL114997  Final Observations  Statement of Licens  1) 330.1145a) 330.1145d) 330.4240a)  Section 330.1145 F  a) The facility son to the complete service of the complete se	IL6004519   IL6004519   STREET ADDITION NUMBER:   IL6004519   IL6004519   IL6004519   IL6004519   IL6004519   IL6004519   IL60004519   IL60004519	IL6004519  PROVIDER OR SUPPLIER STREET ADDRESS, CITY, S' 16300 SOUTH LOUIS A' SOUTH HOLLAND, IL  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Initial Comments  Complaints: 1997805/IL116868 - 330.1750 1993263/IL111928 - 330.1750 1993263/IL111928 - 330.1750 1991805/IL1118315 1993158/IL111813 - 330.1145 & 330.4240 1991915/IL110450 1991918/IL110452 1994741/IL113518 1996099/IL114997  Final Observations  Statement of Licensure Violations:  1)  330.1145a) 330.1145a) 330.1145b) 330.4240a)  Section 330.1145 Restraints  a) The facility shall have written policies controlling the use of physical restraints including, but not limited to, leg restraints, sand mitts, soft ties or vests, wheelchair safety bars and lap trays, and all facility practices that meet the definition of a restraint, such as tucking in a sheet so tightly that a bed-bound resident cannot move; bed rails used to keep a resident from getting out of bed; chairs that prevent rising; or placing a resident who uses a wheelchair so close to a wall that the wall prevents the resident from rising. Adaptive equipment is not considered	PROVIDER OR SUPPLIER  STREET ADDRESS, CITY, STATE, ZIP CODE 16300 SOUTH LOUIS AVENUE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LISC IDENTIFYING INFORMATION)  Initial Comments  Complaints: 1997805/IL110888 - 330.1750 1993263/IL110888 - 330.1750 1993263/IL110888 - 330.1750 19931805/IL110323 1998847/IL113815 199315/B/IL110450 1999119/IL110450 1999119/IL110450 1999119/IL110450 19991919/IL110450 199919909/IL114997  Final Observations Statement of Licensure Violations: 1) 330.1145a) 330.1445a) 330.4240a)  Section 330.1145 Restraints a) The facility shall have written policies controlling the use of physical restraints, name in cucking in a sheet so tightly that a bed-bound resident cannot move; bed rails used to keep a resident from getting out of bed; chairs that prevent rising; or placing a resident who uses a wheelchair so close to a wall that the wall prevents the resident from getting out of bed; chairs that prevent is not considered	

STATE FORM

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3NOL11

If continuation sheet 1 of 5

PRINTED: 03/02/2020 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6004519 12/13/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 SOUTH LOUIS AVENUE ELEVATE SENIOR LIVING** SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 Continued From page 1 S9999 clothing that trigger electronic alarms to warn staff that a resident is leaving a room do not, in and of themselves, restrict freedom of movement and should not be considered as physical restraints. The policies shall be followed in the operation of the facility and shall comply with the Act and this Part. d) Physical restraints shall not be used on a resident for the purposes of discipline or conveniece. Section 330.4240 Abuse and Neglect An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) This requirement is not met by as evidenced by: Based on interviews and record review the facility failed to follow its restraint protocols for 1 resident (R5) of 4 residents review for restraints.

Illinois Department of Public Health

Findings Include:

On 12/11/19 at 2:30 PM V1 (Administrator) was interviewed and stated "Certified Nursing

Assistant (CNA) (V9) from our contracted staffing registry tied R5 (resident) to a chair using a bed sheet. V9 was up on the 5th floor working with another CNA (V12). V9 told V13 (CNA) he has her (R5) and we thought he had put R5 to bed. The next morning staff (V11 Nurse and V15 CNA) came into room and noted resident tried to get up and that's when they noticed that she was tied to the chair. We (V11 and V15) assessed her.

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3NOL11

PRINTED: 03/02/2020 FORM APPROVED Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION **IDENTIFICATION NUMBER:** COMPLETED AND PLAN OF CORRECTION A. BUILDING: \_ C B. WING 12/13/2019 IL6004519 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **16300 SOUTH LOUIS AVENUE ELEVATE SENIOR LIVING** SOUTH HOLLAND, IL 60473 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S9999 S9999 Continued From page 2 On 4/29/19 at 10:05 AM An email from the CNA contracting agency interviewed their employee V9 and emailed their statement. According To V18 (Registry Agency Director) "V9 stated Saturday night I was told it was okay to restrain one of the residents. Night shift does it all the time and she is R5. R5 goes into other peoples apartments and falls on the floor all the time hurting herself. On 12/12/19 at 10 AM V1 acknowledged V9 had violated the facility policy of no restraints. (B) 2) 330.1750i) Section 330.1750 Other Resident Record Requirements This Section contains references to rules located in other Subparts that pertain to the content and maintenance of medical records. The facility shall permit each resident, resident's parents, guardian or representative to inspect and copy the resident's medical records as provided by Section 330.4220(g) of this Part.

This requirement is not met by as evidenced by:

Based on interview and record review the facility failed to follow its Release of Information policy by

representative to inspect for 1 of 3 residents(R1) reviewed for a request for medical records.

not providing a medical records to a

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING 12/13/2019 IL6004519 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **16300 SOUTH LOUIS AVENUE ELEVATE SENIOR LIVING SOUTH HOLLAND, IL 60473** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 3 Findings include: On 12/13/2019 at 10:45am V1 (administrator) said I did receive request for medical records from R1's attorney and when I received the medical request from an attorney I forward them to our corporate attorney which I did twice, I don't know what happened as of October 11, 2019. On 12/13/2019 at 11:01 pm V9 (attorney representative) said that the facility did not respond to any request for medical records despite them calling and sending certified mail with a compliance form for 3/14/2019 by 9:00am and as of today we still do not have any medical records, I have not ever received an release of information forms to complete to obtain any records. On 12/13/2019 at 1:00pm a record review was conducted. A compliance form from U.S. Legal Support for the facility to respond by 3/14/2019 at 9:00am was mailed to the facility. An email on 3/6/2019 from V1 asking about the lawsuit and not hearing anything. On 3/7/2019 an email from corporate asking for the forms to be resent from V1. On 3/8/2019 an email from V1 for the lawsuit paper work to be sent to the Regional director of Operations. On 10/10/2019 a please be advised sent from V1 to the corporate office. On 10/11/2019 an email from V1 asking for more detail about information of R1 file to be sent out. Release of information, policy statement number 5. Closed or thinned medical records are maintained in the health information Management Department and are available to authorized personnel. Authorized personnel include, but are

**3NOL11** 

Illinois Department of Public Health

Resident/Legal Representative. Authorization to

not necessarily limited to: Letter G.

PRINTED: 03/02/2020 **FORM APPROVED** 

Illinois Department of Public Health (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING: \_\_\_ C B. WING 12/13/2019 IL6004519 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **16300 SOUTH LOUIS AVENUE ELEVATE SENIOR LIVING** SOUTH HOLLAND, IL 60473 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) \$9999 S9999 Continued From page 4 disclose health information form two pages from facility. (AW)

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3NOL11